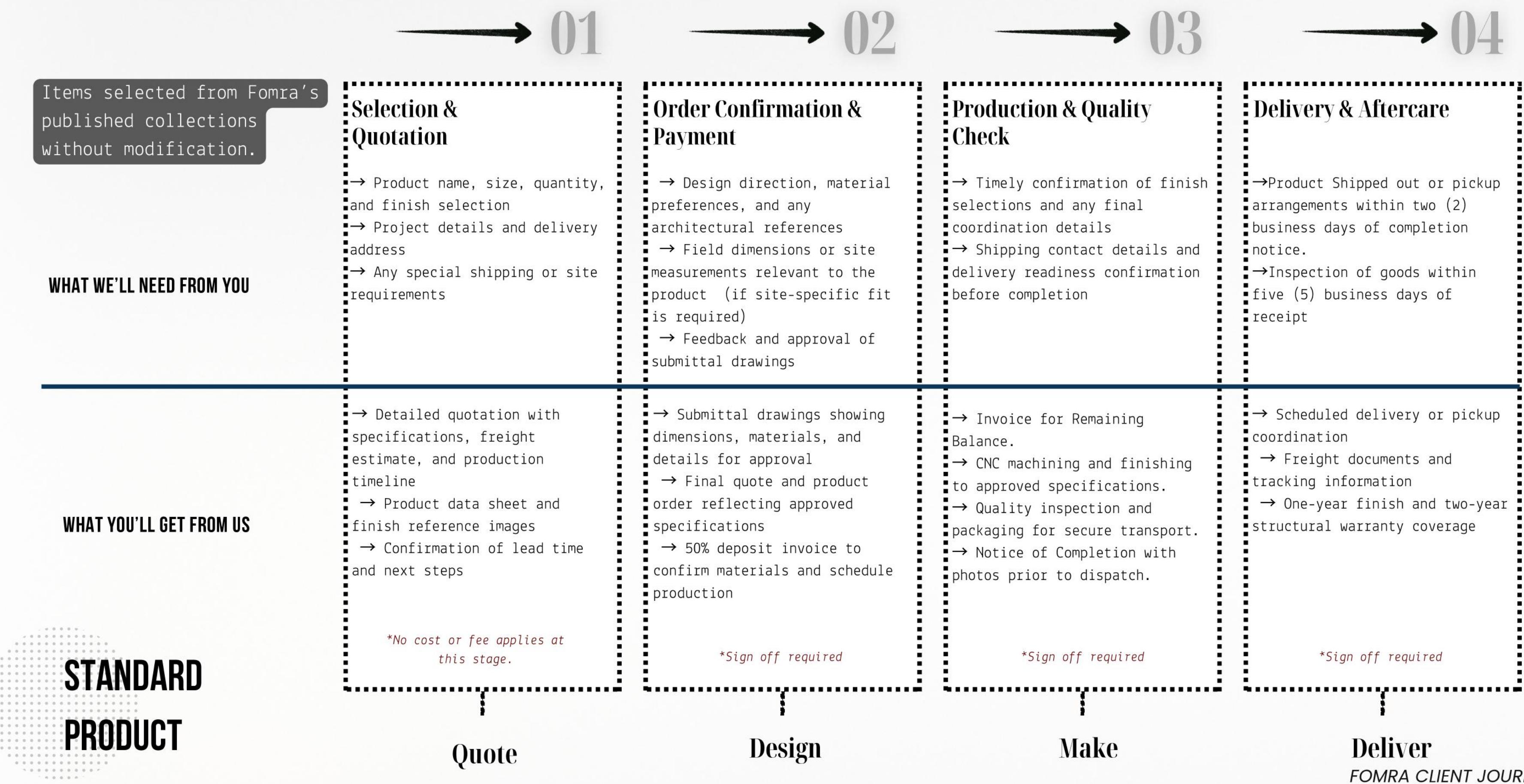




TOMRA

PROCESS ROADMAP



CUSTOM PRODUCT

WHAT WE'LL NEED FROM YOU

Items created or altered to meet the Client's specific design, finish, or dimensional requirements.

Design Discovery

- Concept ideas, sketches, or design intent images
- Space dimensions, site photos, or layout drawings
- Material preferences and design goals

WHAT YOU'LL GET FROM US

- Initial concept sketches or renderings to visualize direction
- Discussion of feasibility, materials, and estimated timeline
- Outline of next steps and proposal

**No cost or fee applies at this stage.*

01

02

03

04

Quote

Design

Make

Deliver

FOMRA CLIENT JOURNEY

Design Development

- Approval of design deposit to begin further development.
- Design direction, material preferences, and any architectural references
- Feedback during design refinement and drawing review
- Verified field dimensions before final approval

Production & Quality Check

- Timely confirmation of finish selections and any final coordination details
- Shipping contact details and delivery readiness confirmation before completion

Delivery & Aftercare

- Product Shipped out or pickup arrangements within two (2) business days of completion notice.
- Inspection of goods within five (5) business days of receipt

- Submittal drawings showing dimensions, materials, and details for approval
- Full parametric modeling
- Final renderings
- Final quote reflecting approved specifications
- 50% deposit invoice to secure materials and reserve your production schedule

**Sign off required*

- Invoice for Remaining Balance.
- CNC machining and finishing to approved specifications.
- Quality inspection and packaging for secure transport.
- Notice of Completion with photos prior to dispatch.

**Sign off required*

- Scheduled delivery or pickup coordination
- Freight documents and tracking information
- One-year finish and two-year structural warranty coverage

**Sign off required*



We speak Nature in form, flow and texture organically.

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Partnering with the A&D Community Across North America.

STUDIO CONTACT

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CONTACT US

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